

TripAdvisor LLC
400 1st Avenue
Needham, MA 02494, USA
United States of America

24. Oktober 2017

DISPLAY OF STARS ON TRIPADVISOR

Dear Sir or Madam,

Our hotel is presented as (Anzahl) star hotel on the portals of TripAdvisor. We hereby expressly point out that we do not have a valid classification according to the German Hotel Classification.

Therefore, we ask you to immediately remove the stars for our house.

Please note that in case you do not fulfill our demand to delete the stars, we will reject any liability for the incorrect display of star ratings on your portals and those of your affiliate partners.

In accordance with the current jurisprudence, we would like to point out that star ratings in Germany may only be awarded according to objective criteria by an independent authority.

With kind regards,

...